A guide to install mobile application for eSOMS OTP

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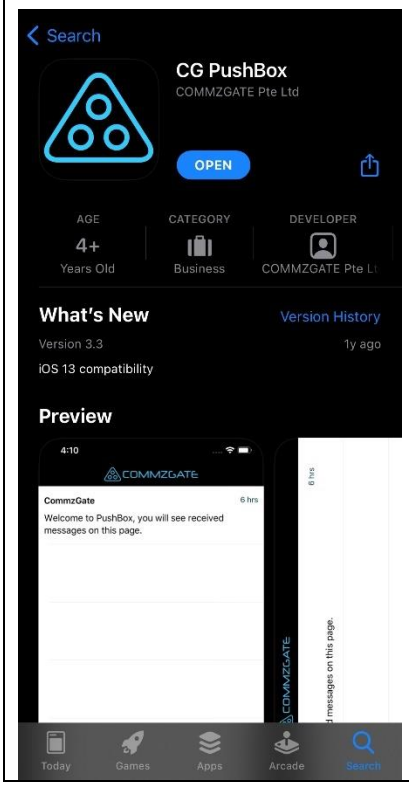
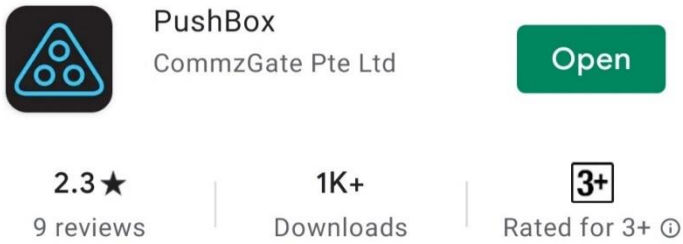
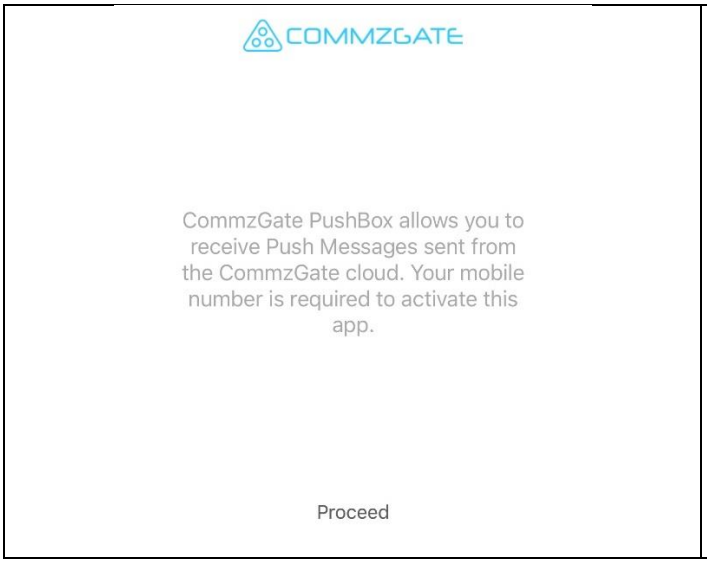
Downloading the app

Step 1: Search for the app on the App Store (for iOS) or Play Store (for Android)

iOS Devices	**Android Devices**
For Apple iOS phones, search for **CG PushBox** and install the app. 	For Android phones, search for **PushBox** and install the app. 

Landing page and set-up

Step 2: Launch the app and initiate set-up

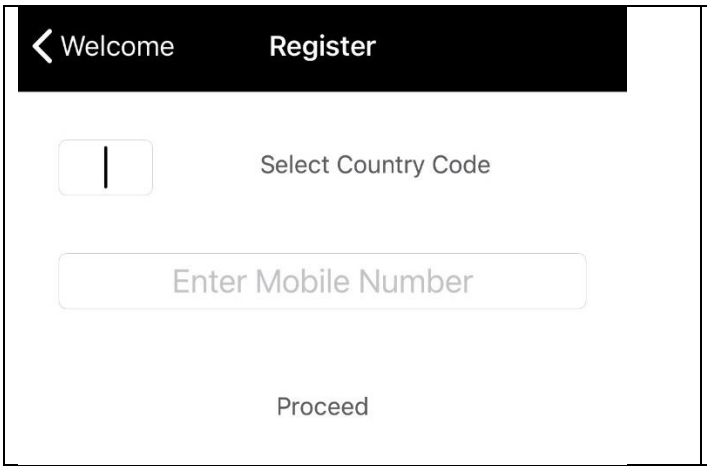


a. Launch the app.

b. You will be directed to the landing page shown on the left.

c. Click on ‘Proceed’ as circled.

Step 3: Register your mobile number

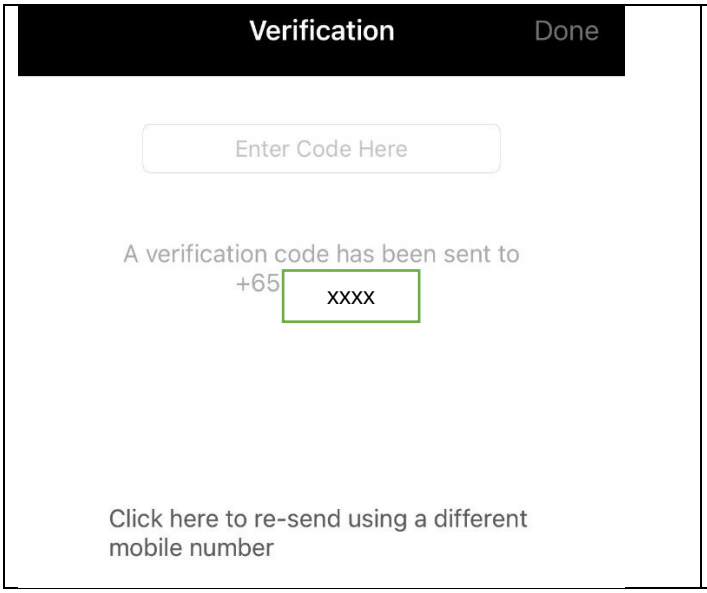


a. Enter your country code.

b. Enter your mobile number, the mobile number should be the same as the one registered in your eSOMS profile.

c. Click on ‘Proceed’.

Step 4: Verification



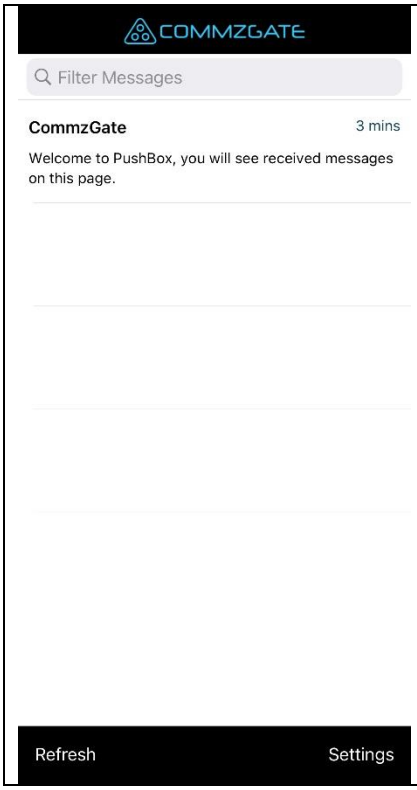
a. You should receive a verification code via SMS to the mobile number entered in Step 3.

b. Enter the code received via SMS.

c. Click on ‘Done’.

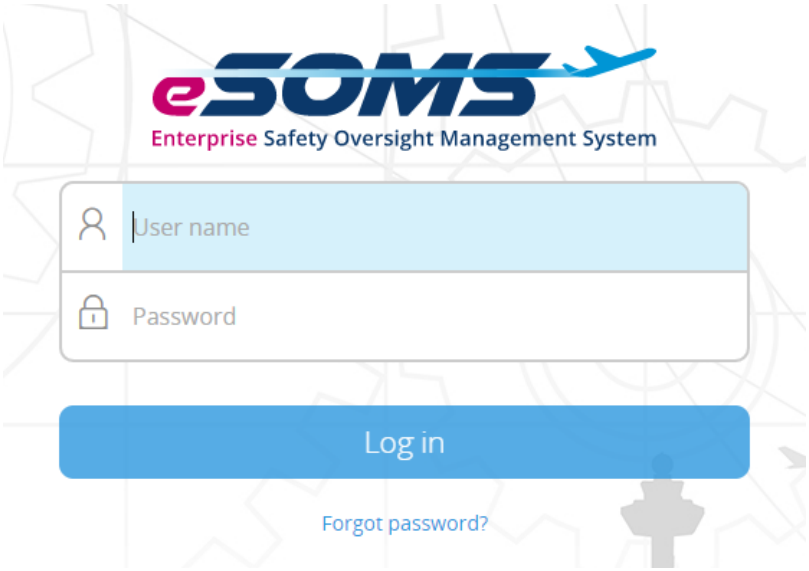
Note: If you encounter any difficulties in receiving the verification code via SMS, write in to Commzgate support to request for verification code at supportdesk@commzgate.com, and copy eSOMS support at esoms@caas.gov.sg.

Step 5: Confirmation

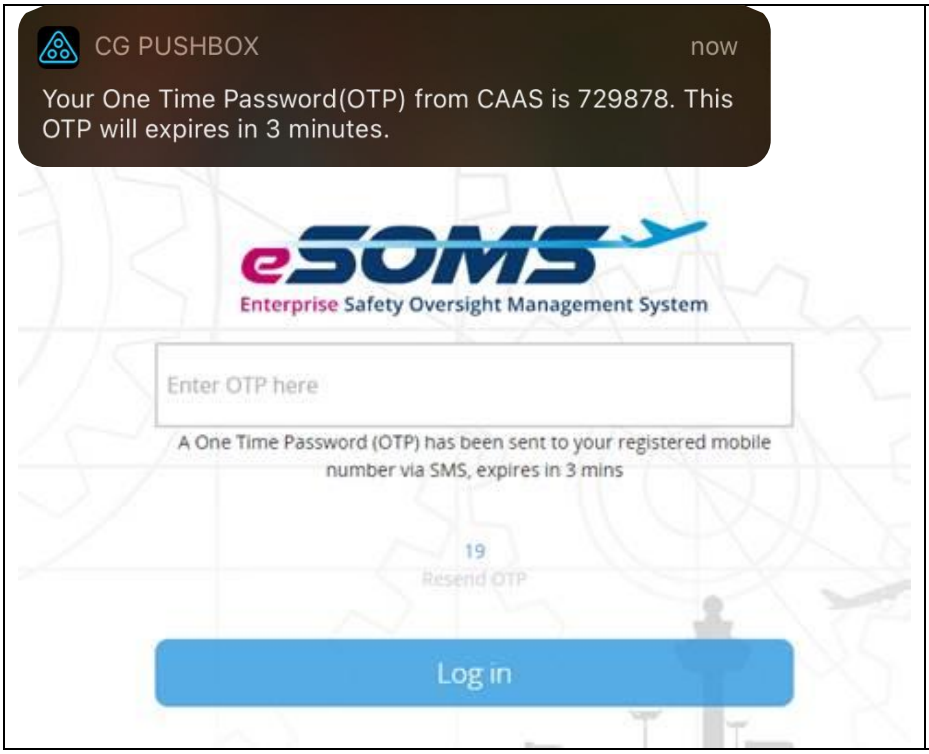
	a. You will be directed to the page on the left if the set up is successful. b. Please exit the app.

Login eSOMS via the OTP received from PushBox

Step 6: Enter your username and password in the eSOMS login page



Step 7: Enter the OTP received via PushBox to log in



a. Upon successful login, the OTP will be sent to the PushBox app.

b. You should now receive a similar notification from the app as shown on the left.

Note: After setting up the app, the OTP will be delivered via the app instead of SMS.