

# A guide to install mobile application for eSOMS OTP

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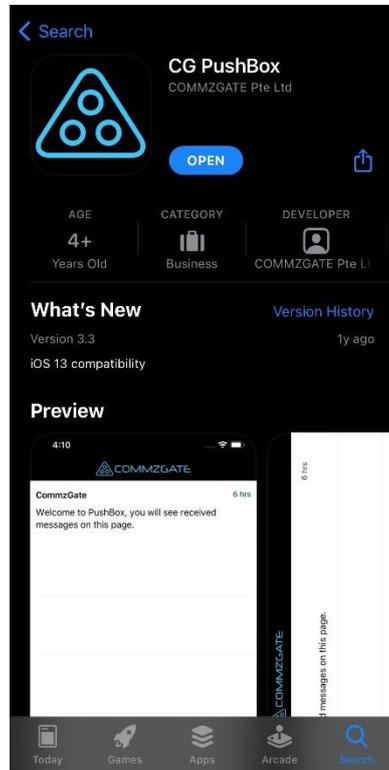
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# Downloading the app

Step 1: Search for the app on the App Store (for iOS) or Play Store (for Android)

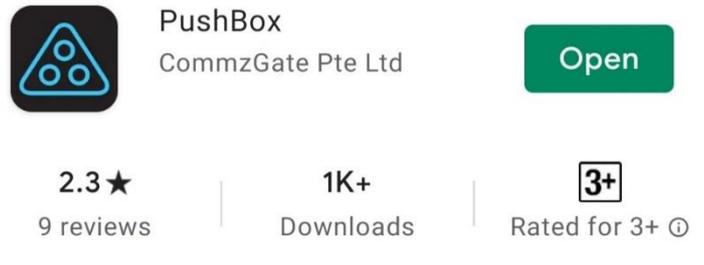
## iOS Devices

For Apple iOS phones, search for **CG PushBox** and install the app.



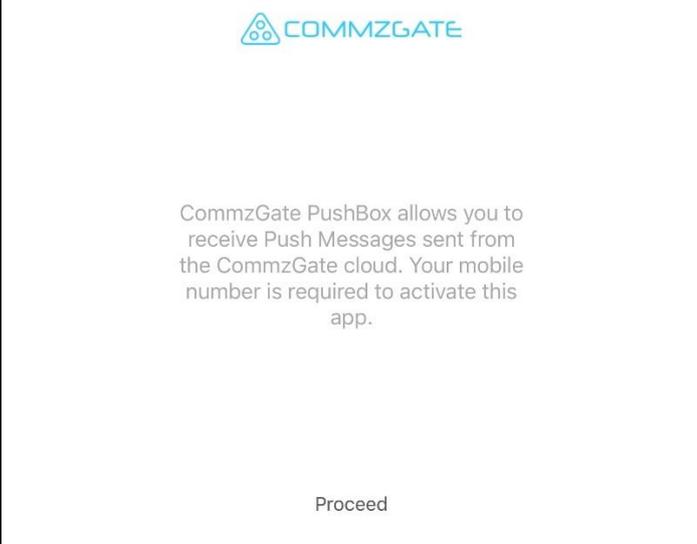
## Android Devices

For Android phones, search for **PushBox** and install the app.

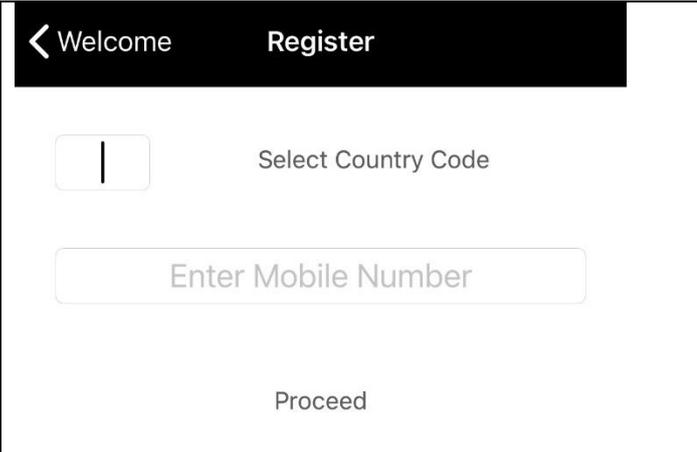


## Landing page and set-up

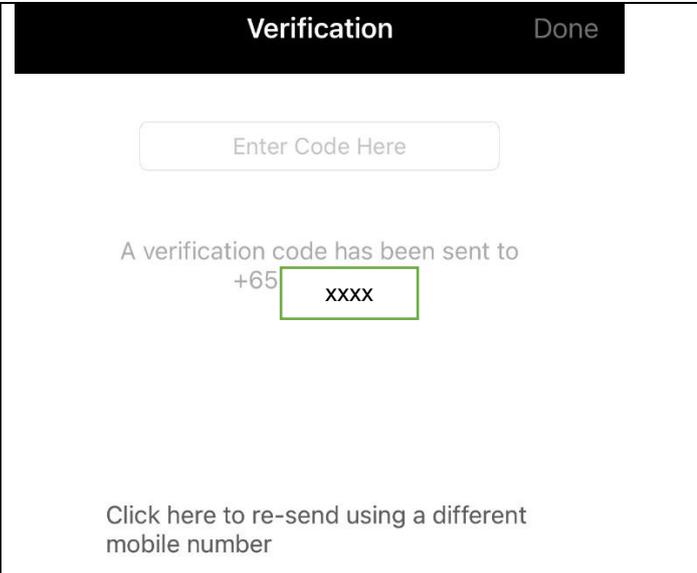
### Step 2: Launch the app and initiate set-up

 <p>CommzGate PushBox allows you to receive Push Messages sent from the CommzGate cloud. Your mobile number is required to activate this app.</p> <p>Proceed</p>	<ol style="list-style-type: none"><li>Launch the app.</li><li>You will be directed to the landing page shown on the left.</li><li>Click on 'Proceed' as circled.</li></ol>
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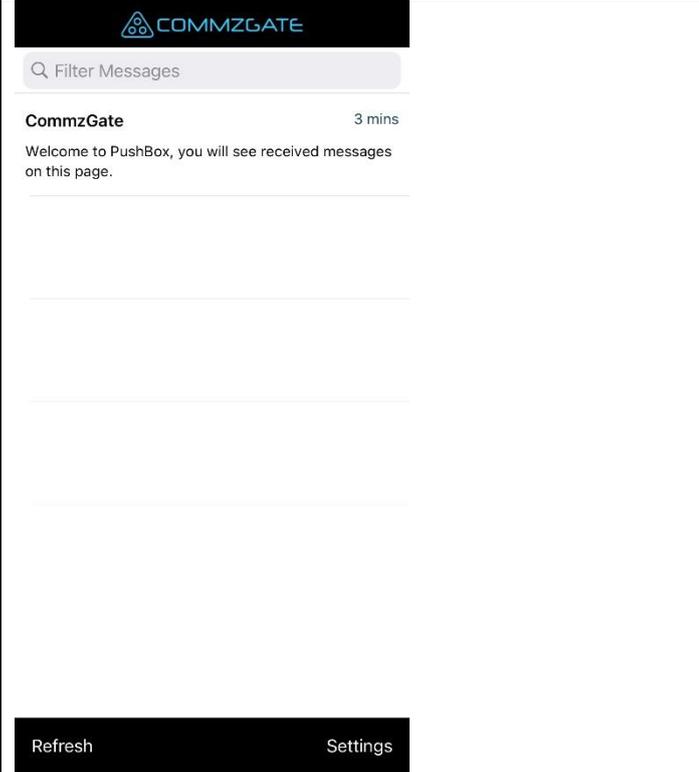
### Step 3: Register your mobile number

 <p>Welcome Register</p> <p>Select Country Code</p> <p>Enter Mobile Number</p> <p>Proceed</p>	<ol style="list-style-type: none"><li>Enter your country code.</li><li>Enter your mobile number, the mobile number should be the same as the one registered in your eSOMS profile.</li><li>Click on 'Proceed'.</li></ol>
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### Step 4: Verification

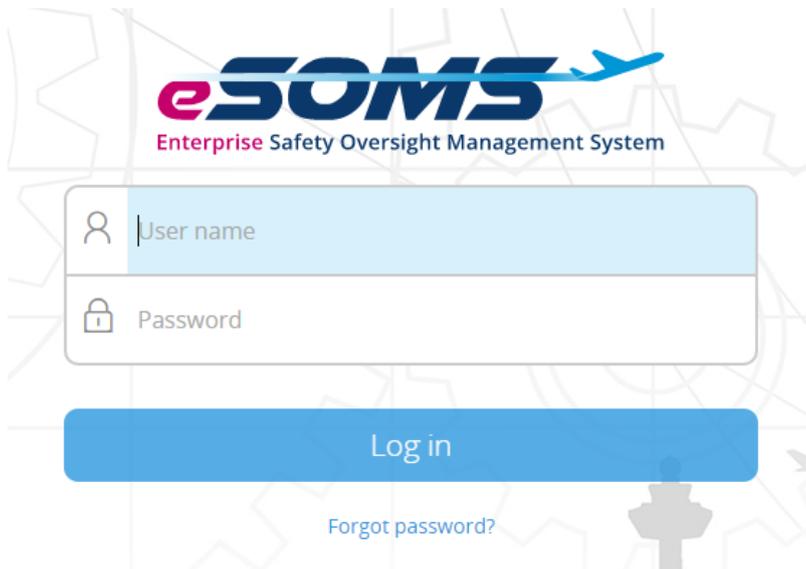
 <p>Verification Done</p> <p>Enter Code Here</p> <p>A verification code has been sent to +65 [redacted]</p> <p>Click here to re-send using a different mobile number</p>	<ol style="list-style-type: none"><li>You should receive a verification code via SMS to the mobile number entered in Step 3.</li><li>Enter the code received via SMS.</li><li>Click on 'Done'.</li></ol> <p>Note: If you encounter any difficulties in receiving the verification code via SMS, write in to Commzgate support to request for verification code at <a href="mailto:supportdesk@commzgate.com">supportdesk@commzgate.com</a>, and copy eSOMS support at <a href="mailto:esoms@caas.gov.sg">esoms@caas.gov.sg</a>.</p>
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## Step 5: Confirmation

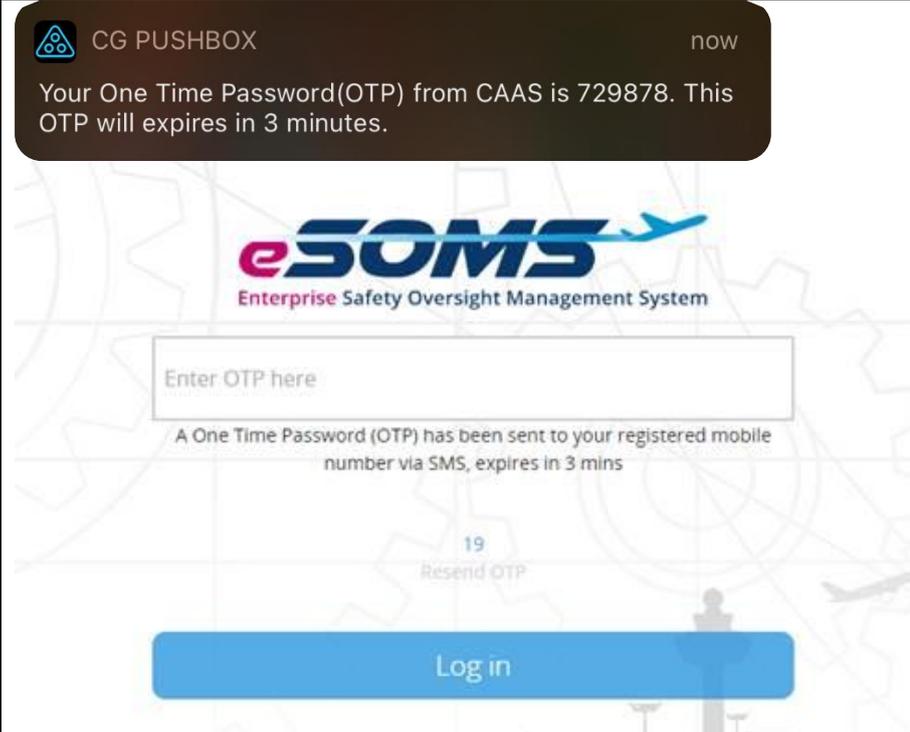
 <p>COMMZGATE</p> <p>Filter Messages</p> <p><b>CommzGate</b> 3 mins</p> <p>Welcome to PushBox, you will see received messages on this page.</p> <p>Refresh Settings</p>	<ol style="list-style-type: none"><li>a. You will be directed to the page on the left if the set up is successful.</li><li>b. Please exit the app.</li></ol>
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## Login eSOMS via the OTP received from PushBox

Step 6: Enter your username and password in the eSOMS login page



Step 7: Enter the OTP received via PushBox to log in

	<ul style="list-style-type: none"><li>a. Upon successful login, the OTP will be sent to the PushBox app.</li><li>b. You should now receive a similar notification from the app as shown on the left.</li></ul> <p>Note: After setting up the app, the OTP will be delivered via the app instead of SMS.</p>
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